



# Delaware Center for Health Innovation

patient/consumer advisory

## MEETING INFORMATION

- Date: Oct 22, 2018
- Location: DHIN Dover Office, 107 Wolf Creek Blvd.
- Next Meeting: Nov. 19, 2018, 10:00 AM, DHIN Dover Office

**Attendees:** Julane Armbrister-Miller, Joann Hasse, Rita Landgraf, Brian Olson, Tim Rodden (phone), Emily Vera, Jill Fredel

## SUMMARY OF DISCUSSION

### Call to Order

### Welcome

- Committee Chairperson, Rita Landgraf, welcomed everyone.

### DCHI Update

- Payment Work Group
  - Update:
    - Consultants who are well-versed in payment lens are working with this group on alternative models; all providers and payers represented and committed to value-based payment
    - Working on data exchange and access issues; establishing concrete goals and deliverables
    - Providers do not want to overlook how to engage consumers in management of their own health care
    - Providers want focus on patient-centered care and quality to drive payment model
    - Report expected by January
  - Patient and Consumer (PAC) discussion:
    - Opportunity for PAC to align w/Payment Committee. Next step: Ask to be put on their agenda in new year to share our charter.
    - Add chart that addresses Alternative Payment Models to our next agenda
- Clinical Committee
  - Positive progression on Behavioral Health integration; Working toward near-term solutions
  - Report coming in January

- Primary Care Collaborative November meeting date moved to 11/13
- Recommending to HCC collaboration with DCHI to develop and issue a short survey to assess impact and lessons learned from practice transformation initiative
- Committee will continue to meet (moving to bi-monthly schedule) beyond SIM grant funding.

### **Charter and Execution**

- The DCHI Board approved the committee's revised charter at their October 2018 board meeting
- Membership- DCHI is seeking member nominations for all committee members by the December board meeting for a vote in January. For the Patient & Consumer Advisory, the following was discussed regarding membership and nomination of new members:
  - Rita will follow-up with past committee members about re-engagement
  - Julane will follow-up with payers who expressed interest earlier this year in PAC
  - Tim Rodden suggested Salvatore Seeley from CAMP Rehoboth. Noel will contact him
  - Tim will also check with CCHS Patient and Family Council
  - La Red recently conducted focus groups with patients so Brian will check as possible members
  - Joann suggested someone from AARP
  - Noel will look into members of Healthy Neighborhood Councils or Task Forces
  - Other members will provide suggestions for nominees
- Execution
  - Committee to reinstate process of having Patient and Consumer Advisory members attend other DCHI Committee meetings; Members found value in attending Clinical, Workforce, etc. and bringing Patient & Consumer presence
    - Julane to recommend that PAC members be at table as part of discussion
  - Outreach- Committee to continue to craft messaging, engage patients, and develop ambassadors
  - Next Steps: Create talking points for members, recognizing that this is a fluid process that will evolve over time
    - Do we have a definition of transformation? Triple aim plus one
    - Scenarios would be helpful to demonstrate how patients are affected by innovation yet don't always realize it or where it comes from, and/or lack understanding of the scope of services they could access
    - DCHI Newsletter is a great source

### **Other Business**

- Julane reminded the group that open enrollment runs from Nov.1 – Dec. 15<sup>th</sup> and that due to federal funding cuts, this year Delaware has only 1 navigator organization (Westside Family Health). La Red and Henritetta Johnson have 1 Certified Application Counselor each. Since data shows that 60% of people signing up on the marketplace do so in the last 2 weeks of open enrollment, it will be critical this year to encourage people to seek assistance sooner.

- Rita reported that Maria Pippidis with UD Cooperative Extension is trying to get information out to farmers. They are working on a special supplement in the Delmarva Farmer newspaper to provide information and a directory of resources on health, mental health, health insurance, farm and succession planning, financial wellness and communication/how to help and related topics. Julane was also part of a planning committee for a recent Farmers Health and Vitality Conference.
- Senator Coons recently hosted a roundtable on behavioral health that included adult and youth perspectives to ascertain what he could do on a federal level relative to prevention and early intervention. Barriers discussed included: how HIPAA regulations prevent parents from being able to get involved in their child's behavioral health care; the connection between homelessness and behavioral health; how more federal dollars are coming down to address addiction but not also for co-occurring mental health conditions.
- Jill Fredel reported that AB&C are continuing to work to revamp the DE Road to Value before the end of the year. Moving forward, messaging will be categorized via topic areas rather than population segments/audiences.
- Tim Rodden invited the group to advocate against and pay close attention to reports that the federal administration intends to redefine "sex" that would exclude LGBTQ people and their families from non-discrimination protections. According to the report, the U.S. Department of Health and Human Services (HHS) is planning to release regulations narrowly defining "sex" in a way that guts enforcement of existing civil rights protections for LGBTQ people, and that would be in direct conflict with a growing trend in federal court decisions affirming that sexual orientation and gender identity are covered under our nation's civil rights laws which prohibit discrimination based on "sex."
- Rita reported that the Health Communities Delaware effort, with Steve Peuquet and Karyl Rattay as ambassadors, will have something to officially present by Jan/Feb

**Next Meeting: Monday, November 19th, 10 AM, DHIN's Dover Office.**

- Committee will have a routine meeting schedule on the 3<sup>rd</sup> Monday of the month.
- December meeting will be held Monday, December 17<sup>th</sup> in Dover- location TBD.

**Next Steps**

- ✓ Continue to nominate potential members to provide to DCHI board in December
- ✓ Reinstate process of having Patient and Consumer Advisory members attend other DCHI Committee meetings;
- ✓ Develop/refine messaging