

MINUTES		
Date: 5/13/20	Time: 2:00 PM – 4:00 PM	Zoom Meeting
BOARD: ATTENDEES	Cindy Bo	Jan Lee
Matt Swanson, Chair	Traci Bolander	Faith Rentz
Rita Landgraf, Vice Chair	Kent Evans	Cydney Teal
Lolita Lopez, Secretary	Steve Kushner	Kara Odom Walker
Todd Graham, Treasurer	Nancy Fan	
BOARD: ABSENT	Gary Siegelman	Emmilyn Lawson
Kathy Janvier		
ATTENDEES: Staff/Team Members	Claudia Kane Will Davis	Julane Armbrister Witt Gordon
Topic	Discussion	
Board Business (Matt Swanson, Claudia Kane, Todd Graham, Cindy Bo, Nancy Fan)	<ul style="list-style-type: none"> • March 11, 2020 Minutes: Approved as submitted. <p>DCHI team – Organization of staff and consultant roles effective June 2020</p> <ul style="list-style-type: none"> - As planned, DCHI’s organizational structure has evolved to reflect the composition of team members necessary, to support our strategic direction and priority areas of focus, going forward. - Effective June 1, Julane will assume a <i>consultant role</i>, <i>in</i> keeping with transition plans. DCHI and Julane expressed continued interest in maintaining her involvement in this role. Claudia will assume all responsibility for operations and program management. TAPP and Will Davis will continue in their current roles. <p>DCHI – Q1-2020: Financial Update</p> <p>Todd reviewed the financial statements for Q1- 2020. He reported:</p> <ul style="list-style-type: none"> - YTD actual expense are \$722 under budget. Variances between line items are attributed to accounting adjustments. - Due to COVID 19, DCHI has delayed the schedule for fundraising: YTD contributions are decreased but will resume when appropriate. The budget was adjusted accordingly. - To offset the decrease in funding for 2020, DCHI filed for and received a loan under the PPP program, which is a loan forgiveness program. <p>Nominating committee</p> <ul style="list-style-type: none"> - Upon recommendation and discussion, the board approved Jason Hann-Deschaine, MD as a new member to the clinical committee. Nancy Fan will follow-up with Dr. Hann-Deschaine. - Cindy Bo reviewed the profile of an optimum candidate for a vacant at-large seat on the Board to fulfill the need for a member with policy expertise. She requested that Board members submit recommendations for candidates by the first week of June. Cindy will share names of potential candidates provided by Drew Wilson with the nominating committee and the Board for their input. 	
Employer Workgroup – Stakeholder Outreach (Kent Evans)	<p>Multiple employer groups have pivoted their focus over the last 90 days from employee wellness to employee safety in response to the COVID-19 crisis. To address their current priorities, employers are seeking:</p> <ul style="list-style-type: none"> - Trusted resources and access to information. 	



	<ul style="list-style-type: none"> - Assistance in navigating myriad information sources, efficiently and timely. While there is still interest among the target audience, the timing for engaging employers in healthcare reform initiatives should be extended and should explore what everyone else is doing. <p>Upon discussion of how DCHI can address current identified priorities, one suggestion is to structure targeted outreach to the employer community to address the need for timely, accessible information. Steve Kushner recommended convening a town hall to explore and share information on safety in the workplace, especially safely related to reopening. Questions could be submitted ahead of time for a response from experts.</p>
<p>DCHI response to COVID – 19 and Communications’ update (Claudia Kane, Witt Godden, Matt Swanson)</p>	<p>Claudia and Witt provided an overview of DCHI communication’s activity related to COVID-19. The emphasis is on supporting stakeholders through making information more accessible via diverse media platforms. Witt reported on the reach of these efforts. High uptake of the information is evidenced by increased click-through rates for the various communications. Witt reviewed the new website capacities available to the board and stakeholders for disseminating information. He encouraged members to submit timely resources/announcements to Claudia.</p> <p>Matt solicited ideas and input on how DCHI can further respond to support and inform stakeholders at this time. Board members offered that:</p> <ul style="list-style-type: none"> - The new website platform might be used as a collection point for innovative responses to COVID-19 and to facilitate thinking around how parties can build upon the lessons learned. - As we transition to a post-COVID state, identify what worked and what did not, support and build upon effective interventions/measures such as the use of telemedicine, and the payment reform opportunities that facilitated more rapid transition to telemedicine. - Refocus on the importance of addressing social determinants of health and the widening disparities in health equity. - Reinforce and build upon the heightened collaboration across health systems that occurred as a result of the COVID crisis to address community needs. - Target support to facilitate access to information to different interest group, such as to employers to address their need for information about how/when employees can access the most appropriate venue for mental health services (i.e. EAP program or primary care provider), and how payment is addressed - Revisit the SIM plan, update/adopt components to address current challenges around addressing social determinants of health that impact access to mental health and primary care. - Reinforce efforts to address heightened mental health service needs and initiatives that promote BHI and payment for mental health services, as well as the expansion of telemedicine in BH. - Matt asked that the Board and all committee/workgroups continue to explore and answer the question of: <i>Related to the COVID-19 response, where are we seeing opportunities or short comings or workarounds that</i>



	<p><i>deserve a longer-term conversation and problem solving?</i> Collecting and sharing this information will inform the work of stakeholders going forward. A collection point could come from with the new website, in the form of a suggestion box for innovative thinkers to submit their ideas.</p>
<p>Strategic Communication: Website Pre-launch (Witt Godden)</p>	<p>Witt presented a demo of the new DCHI website. The site updates the brand identity with a new design and an interactive infographic. A second phase of the website redesign will focus on the healthcare innovation portal. Witt requested that Board members provide headshots for the Board’s wall. Send photos directly to Witt. Names will be listed for members until photos are received. Members are also encouraged to submit articles, relevant studies, whitepapers, or idea, etc. for the healthcare innovation portal. Please submit these directly to: submissions@dehealthinnovation.org. Lastly, members are also asked to share contact information for the communication officers at each of their respective organizations</p>
<p>DCHI Committee/ Workgroup Report (Rita, Nancy, Traci)</p>	<p>PAC: Meetings are suspended pending further notice due to the Rita Landgraf’s temporary assignment to the DHSS during the COVID crisis. PAC is continuing to collect data from the Consumer Survey. Rita highlighted the impact of the virus on vulnerable populations and the need to increase focus on a patient-centered approach to tackle inequities in health care. Traci Bolander underlined this point by reviewing national data trends in mental health: 1) new patient referrals have dropped from pre-COVID levels, but this is interpreted as indicating the “calm before the storm”—people in need are either not seeking care or cannot access care; 2) most calls to recovery lines reflect the increased use of alcohol.</p> <p>CLINICAL: Nancy Fan reported on the value of the discussion at the last meeting in which providers shared their perspective of the impact of COVID-19 on providers and their experiences in the field. It highlighted gaps, innovations, and the need to continue to advance efforts to strengthen primary care. It also raised attention to the need for mental health support for providers/ team members. The information shared will be used to repurpose the focus of the Primary Care Forum. Details are forthcoming.</p> <p>PAYMENT: The VBP report is pending final submissions of payer data. Following DHIN’s presentation in February, the workgroup anticipates supporting DHIN’s efforts to provide meaningful data. Aledade and United Medical presented to the group at the last meeting about their approach to advancing value- based payment, with the goals of informing and sharing innovations. Payment Workgroup and Clinical Committee co-chairs are discussing the merits and process of aligning their efforts. Options for fostering greater integration are under discussion.</p>
<p>Adjournment</p>	<p>No other business or public comment. Meeting adjourned.</p>
<p>OWNER</p>	<p>ACTION ITEMS</p>
<p>Nominating Committee</p>	<p>Identify and vet candidates for Board At Large Vacancy. Email Board Members the list of candidates for their consideration and feedback.</p>
<p>Board/Members</p>	<p>Submit recommendations for the vacant Board At Large seat, prior to the June 10 meeting, to Cindy Bo.</p>



Delaware Center for Health Innovation

Board Members	1) Send a headshot for the website and the contact information for your respective organization's communication's officers to Witt Godden; 2) Submit relevant information for sharing to: submissions@dehealthinnovation.org
Board Members/ Committees/Workgroup	Share perspectives and ideas to answer the question: <i>Where are we beginning to see some opportunities or short comings or workarounds that deserve a longer-term conversation?</i>

Next Meeting: June 10, 2020